

Welcome Message to Snowmobilers

Welcome to the 2020 Snowmobile season. It is well advertised and documented that the absolute best practice to contain the spread of COVID-19 is to stay home and limit visits to public places for the essentials. Our first priority is the health and safety of our Team Members, guests and our communities through these challenging times.

As our Team Members and management prepare for the 2020 season, we have watched carefully the progress of the COVID-19 Pandemic. We have monitored closely the recommendations and precautionary measures of the World Health Organization, Health Canada, the BC Centre for Disease Control and our Provincial Health Officer.

While we acknowledge that the absolute best practice is to stay home, given the nature of the sport of snowmobiling amidst wide open spaces, and with rigid protocols in place, the sport can continue to be enjoyed, keeping both snowmobilers and employees safe from the transmission of the COVID-19 virus. It must also be acknowledged that snowmobiling does offer health benefits that must not be overlooked. Canadian Council of Snowmobile Organizations studies have shown that snowmobiling will result in improvements to your physical and mental wellbeing.

The Eagle Valley Snowmobile Club (EVSC) is committed to the ongoing safety of our members, riders and our Team Members. As a result, a number of precautionary measures have been put in place to ensure that everyone will stay safe in and around EVSC operations. Safety will rely on the full cooperation of snowmobilers and our Team Members from the time we arrive at the trail head until the time we leave. We have implemented a number of safety measures including:

- ensuring Team Member health
- practicing physical distancing
- reducing the number of touch points & rigorous cleaning of remaining touch points
- use of face masks when dealing with the public or where the 6' physical distance cannot be maintained.
- training our Team Members on enhanced cleaning, disinfecting and sanitizing procedures, and
- requiring the cooperation of snowmobilers through adherence to our policies and procedures.

A full list of the internal measures we have implemented can be found Below and these measures are also posted at the collector sheds at each trailhead . While we do hope that our

environment will return to normal in the not too distant future, for now, this mode of operation will become the new normal. We acknowledge that every snowmobiler will make their own decision as to whether it is in their best interest to snowmobile during these times or not. However, should you choose to join us, we will welcome you and require your full cooperation with regards to the measures that have been implemented for everyone's safety.

Stay safe,

Stuart Sorkilmo, General Manager
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Eagle Valley Snowmobile Club

General Messaging to Snowmobilers

If you have underlying medical conditions, it is recommended that you not visit our facility. Anyone displaying symptoms of COVID-19 which primarily displays as a persistent cough, will not be permitted on the trails. So, if you don't feel well, please stay home, and, when in doubt, get tested.

If you have traveled outside of Canada, you are not permitted at our facility until you have self- isolated for a minimum of 14 days.

If you are showing symptoms of COVID-19, please do not come to our facility. Call your doctor, local public health or call 8-1-1.

If you live in a household with someone who has COVID-19 or is showing symptoms of COVID- 19, please do not come to our facility.

Physical distancing is required at all times (minimum 6ft apart). There should be no handshaking, no hugging, etc. from arrival until departure and this will be enforced. Failure to observe physical distancing risks the closure of our facility, and as such, you will be asked to leave the premises.

The washrooms and outhouses in the parking lots will be opened and cleaned/disinfected TWICE daily. **Please bring your own sanitizer and use it frequently.**

Following the recommendations of Health Canada, we encourage all snowmobilers to wear a mask or their full-face helmet when entering our buildings. Please observe occupancy limits if posted on the door and ensure you can maintain physical distancing.

Check-In Policy

WAIT IN YOUR VEHICLE until our collector can process your visit.

Be prepared to pay for trail fees or other purchases by tap debit/visa/mastercard transaction OR provide exact cash.

PRACTICE PHYSICAL DISTANCING ALWAYS (minimum 6 ft apart) from our Team Members and from other riders in and around parking areas, collection huts, or shelters.

Avoid congregating in the parking lot (physical distancing).

Change into your snowmobile gear in the parking lot, in your trailer, or vehicle.

Snowmobiler Adherence

All policies will be enforced and anyone not in compliance with these policies will be asked to leave the premises.

Eagle Valley Snowmobile Club

COVID-19 Business Operations Guidelines

We at *EAGLE VALLEY SNOWMOBILE CLUB (EVSC)* takes the health and safety of our staff, patrons, and community very seriously. The below is a set of guidelines for the operation of the *EVSC*. These guidelines aim to protect the health and wellness of our staff and visitors, reduce the risk of the spread of infection, and allow us to offer a high-quality experience to our patrons.

Area of Operations	Protective Measures
Staff	<ul style="list-style-type: none"> • <u>Before your Team Members leave home</u> The symptoms of COVID-19 are similar to other respiratory illnesses including the flu and common cold. They include: <ul style="list-style-type: none"> - Fever - Chills - Cough or worsening of a chronic cough - Shortness of breath - Sore throat and painful swallowing - Stuffiness or runny nose - Loss of sense of smell or taste - Headache - Muscle aches - Fatigue - Loss of appetite - Diarrhea - Nausea and vomiting <p style="color: red; text-align: center;"><i>If you have any of the above symptoms, have traveled outside of Canada in the last 14 days or have been in contact with anyone who is suspected of having COVID-19 please stay home in self isolation/quarantine.</i></p> • FURTHER as per the PHO Order issued on November 19th, 2020 at the beginning of each work day and before the worker leaves home every Team Member must self assess their fitness to perform work. This can be done using the <u>BCSF COVID-19 Employee Health Check</u> which will create documentation that this has been done and provide an email to the employee's supervisor each morning. It is the supervisor's responsibility to ensure these are received prior to the employee entering the workplace. If the employee answered yes to any of the questions included in the BCSF COVID-19 Employee Health Check they are advised to stay home, contact their supervisor and call the BC Health Link BC at 811. Staff member who have come in to contact with any person exhibiting signs or symptoms of COVID-19, or who has tested positive for COVID-19 will be asked to stay home and monitor symptoms for 14 days after exposure.

	<ul style="list-style-type: none">• If a Team Member is at work and is showing even mild symptoms of the previous listed symptoms for COVID-19 they should be sent home immediately and have them contact 8-1-1 or a doctor for further guidance to get tested.• As per WorkSafe BC protocol, staff will be required to wash their hands throughout the day. This includes handwashing/sanitizing prior to returning to work after a break, using the restroom, or handling cash/payments or anytime there is a risk of cross contamination.• Staff interacting with customers will be provided with a face mask and safety glasses or face shield AND will maintain the 6' recommended distance from customers.• Staff handling cash will be required to utilize hand sanitizer between transactions. As this may become an irritant on hands the EVSC will also provide gloves and a towel such that the gloves can be sanitized instead of hands in between these transactions.• The EVSC will do everything it can to get the messaging out to our patrons to pay with TAP card transactions. However, as we cannot exclude cash as a payment method, we will also encourage our patrons to provide exact change. All cash will be placed into large ziplock bags and date labelled with a sharpie to be handed in by the collectors. Counting by office staff will occur 5-7 days post collection.• Mechanics and Groomers will be required to wear a mask when more than one individual is in a EVSC vehicle or snow cat at one time AND when inside of the shop and working withing 6ft of one another. The PHO Order issued on November 19th, 2020 all staff must wear a mask in all common areas of office <i>or if they cannot maintain the 6' of physical distance from other workers.</i> They must wear a mask at all times in areas of the building open to the public (this does not apply to us - No Public Allowed in our Buildings - period).• The shop light switches, door handles, counters (where possible) and other high touch surfaces must be disinfected at the beginning, middle and end of each day.• Hand sanitizer will be provided for each of the EVSC vehicles AND snowcats. FURTHER, when you are finished with a vehicle or snowcat for your shift - or when you are handing off to another mechanic/groomer - you must use the sanitizer wipes provided to wipe down all high touch surfaces (steering wheels, door handles, shifters, keys, safety handles, console, radios, GUILTY PLEAS or touch screens, etc.)• GROOMERS- At this time the emergency shelters remain open and as such the EVSC is still responsible for removing cans and garbage. Therefore, it is operational protocol to handle this higher risk with extreme care in order to maintain a high safety standard. Groomers will be required to wear a mask,
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	<p>safety goggles AND gloves when entering the emergency shelters. Once the cans and garbage bags are collected the Groomer must strap there bags to the back of the Cat to be taken down the hill. Once strapped the groomer must properly remove their gloves and mask and dispose of them in a separate bag they seal and bring down with them. The Groomer must immediately sanitize their hands when returning to the cab of the Snow Cat. Once at the bottom of the hill Groomers must again put on a new mask and gloves to move the bags into their trucks and, again, properly remove their mask and gloves and seal in a new bag. Hands must be immediately sanitized once they enter the cab of their truck. Lastly, at the shop this process is again repeated - glove, mask, move bags, remove gloves and unmask, dispose of gloves and mask, and finally sanitize hands. Garbage will be disposed of as normal. However, cans must be set aside and NOT returned to the bottle depot for 14 days.</p> <ul style="list-style-type: none"> • COLLECTORS - must wipe down desk, chair, door handles, light switches AND any other high touch surfaces in their booth at the beginning AND the end of their shift.
Patrons	<ul style="list-style-type: none"> • Areas outside the collector booths at each location will be clearly marked in accordance with social distancing recommendations for any ques which may arise. • No patrons will be allowed access to collector booths (as is the normal procedure at our trailheads). Further, no more than one collector can occupy a booth at any given time. • Signage will indicate that patrons are to remain in their vehicles until the collector is ready to process their visit. The collector will approach the vehicle, maintaining a 6' distance if possible, reaching out to allow patrons to tap their cards for payment or to accept cash. • Signage and online marketing campaigns will indicate that, though EVSC will continue to accept payments of cash, contactless tap credit and debit will be encouraged. Customers paying with credit/debit will be able to access the interact pin pad. The pin pad will be disinfected between each customer handling the Clover machine with a disinfecting agent. • EVSC encourages patrons to remember to keep a sled length apart to satisfy 6' social distancing recommendations. • A que line for payment will be clearly marked for traffic flow and adherence to social distancing recommendations although EVSC will recommend remaining in your vehicle until your turn in que. • Hand sanitizer will be available and accessible for patron use.
Emergency Shelters	<ul style="list-style-type: none"> • All emergency shelters are to be marked "No Duty of Care" the shelters exist for emergency purposes only and will not be disinfected by the EVSC.

	<ul style="list-style-type: none"> • All emergency shelters are to be marked with social distancing recommendations, providing for a 6' radius around each individual user within the building, as well as a capacity limit. • Patrons utilizing the shelters must use at own risk and the EVSC encourages safe social distancing and respect of one another while in these public indoor spaces. • <u>Pack in pack out it emphasised at this time. If you cannot pack it out -don't pack it in. Failure to remove your own garbage will likely result in shelter closures.</u>
Washrooms	<ul style="list-style-type: none"> • Washrooms at EVSC staging areas will be cleaned and disinfected twice daily. This process will involve cleaning all surfaces with a solution of 1/3 to 1 bleach to water ratio. • Staff cleaning these facilities will need to wear gloves, a mask and safety glasses or face shield while cleaning is in progress. • Washrooms at the emergency shelters ARE CLOSED FOR THIS SEASON. Anyone breaking in and using these facilities are putting themselves and others at risk of spread of infection as they WILL NOT BE MAINTAINED THIS SEASON.
Products	<ul style="list-style-type: none"> • The EVSC will still hand out Trail Passes. Each collector will disinfect hands with hand sanitizer (of a 60% or greater concentration of alcohol) in between each patron, to reduce the risk of surface contamination. • The EVSC staff will not be handing out pamphlets, maps, or brochures.
Parking	<ul style="list-style-type: none"> • The EVSC will endeavour to have collectors encouraging our patrons to park leaving a vehicle space between the vehicle who has parked before their own arrival. This will allow space for gearing up, and staggered arrival and departure for vehicles who will fill these spaces as the day progresses.

*** As the knowledge of COVID-19 evolves the EVSC will endeavour to update these policies in accordance with Provincial Health and Safety recommendations and will post these changes accordingly for both the staff and patrons ***